

Active Security Co. Newsletter June 2010

IT MAY BE TIME TO UPDATE YOUR ALARM REGISTRATION WITH PINELLAS COUNTY. Watch for an email from sharp@pcsonet.com or call your local P.D.

Warning, They are back... The annual onslaught of mass-marketing door-knockers from Utah are back in town for the summer. They often claim they are from “Honeywell”, or “Your Alarm Company”, and offer free upgrades or a new alarm for free. The only catch is, people find themselves paying their real alarm company **and** their “new friends” an additional \$40 per month. Beware and report them to the police if they give you a hard time and won’t leave.

LET US PAY YOUR MONITORING BILL... I’m happy to see many of our clients are taking advantage of my offer to get free monitoring credit. If you refer a friend or relative to us and they install an alarm system with our minimum 3-year monitoring service, we’ll pay your next 3 months monitoring. **THREE REFERRALS IN A YEAR AND YOU GET CREDIT FOR ONE YEAR of FREE MONITORING!** (Make sure your friends mention your name, so you will be sure to receive the credit. Offer good until further notice.)

We are working on publishing some of the information usually included in this newsletter on our website. There will also be a link to the monthly newsletter. There is too much important information that should be available to our clients to try to include here each month. We will have information regarding changes in local ordinances, helpful hints, and news related to home safety. Please send us your email address to be notified of future posts.

[Honeywell City
Is Now Open!](#)



Explore

Tour Honeywell's newest interactive web site, www.honeywellcity.com and see security innovations at work.

TEST YOUR ALARM COMMUNICATIONS REGULARLY. You must call the monitoring station before testing: 1-800-432-1429. Set your alarm and open & close an exit door. Wait for the exit delay and then open some zones. (cont’d)

Turn off the alarm after 20 seconds. Then call the station back and make sure they have received signals. You can test if all door/window switches are working by putting your alarm in the “Chime Mode”. Then open doors & windows one-at-a-time and hear the chime.

If you have changed your telephone service provider or equipment in any way since your alarm was installed, you need to call our office. It is important that you have your alarm checked to verify that the proper connection is maintained to the monitoring station.

Many people are eliminating traditional telephone service and changing to cellular telephones or internet telephone. This is becoming the norm in communications. Alarm systems can be modified to send signals without hard-wired traditional lines, but we must install a new cellular dialer for your alarm or add a DSL filter. Please call to see how we may accommodate your needs.

YOU ARE RESPONSIBLE FOR TESTING YOUR ALARM SYSTEM...

If you have given a key and a code to anyone, or if you’ve changed telephone numbers, make sure you inform the monitoring station. If an alarm user makes a mistake, we must have them listed with a proper “pass code” when we call. Please respect our responding police.

Our Latest Services:

- * Flood or Water-Leak Sensors for sink or laundry areas.
- * Digital Video Recorders that let you watch your cameras over the Internet.
- * Remote Video Monitoring Service...Let us look-in on an alarm in progress.
- * Fire Alarm Systems Service, Installation, Testing & Inspections.
- * Commercial or Residential “Card-Key” systems or Entry Code Keypads

If smoke detectors aren’t monitored, and you have a fire when you are away from home, the neighbors won’t notice until it is too late. One smoke detector outside the master bedroom can’t do the job completely. Fire alarm codes and insurance requirements have changed a lot in the last 22 years, and we don’t charge to come out and discuss upgrades.

Help Us Keep Our Prices Low — Please send your up-to-date email address or fax number to: ar@activesecurityco.com or fax to 727-393-0223 and request we email or fax your invoices directly to you. NO ONE outside our company is given your email address. We do not share our customer list with anyone. Also, please be sure your computer is setup to receive emails from ar@activesecurityco.com to receive our monthly newsletter.