

False Alarm Reduction Tips

- Make sure everyone that has a key to the premises also knows how to operate the alarm system. All alarm users should be familiar with their "Pass Code".
- Give your alarm company an updated list of all alarm users and contacts.
- Clean cobwebs and vacuum dust from around motion sensors and smoke detectors.
- Don't leave floating balloons in the same room with a motion sensor.
- Keep windows closed to prevent curtains from blowing in front of motion sensors.
- Have your alarm company use a "Load Tester" to check your alarm-panel control battery at least once a year, and have wireless sensor batteries changed on alarm company schedule.
- Look for misaligned alarm contacts on windows and doors. Notify your alarm company if you're not sure.
- Make sure all interior and exterior doors close and latch solidly.
- Test your sensors by opening doors and windows and verifying zones are open at the keypad on a regular basis.
- Watch for signs of "Piecework Shortcuts" like a motion sensor hanging crooked because the installer only used one screw to mount the sensor.
- If you forget something, while leaving, start over by shutting off the alarm first, then rearming.
- Notify your alarm company if you decide to have pets in the house, after the alarm is installed.
- Notify your alarm company if you have any changes to your telephone system or carrier.